



Lovibond® Service Products



You want to maintain your instrument and at the same time trust in the reliability of your measurements and get valid results?

Lovibond® service products are specially designed to support you in the best possible way.

As our loyal customer, we provide the following options for you to better maintain your product:

- 3 years service plan
- Fixed price service packages
- Inspection & calibration of XD spectrophotometers
- Factory calibration certificates

Scan here for more information



3 Years service plan

Lovibond® 3 years service plan includes complete maintenance of your instrument with repairs and replacement of Lovibond® spare parts. Our technical experts will calibrate your instrument every year to ensure valid results and reliability.

Take advantage of our annual service and

- avoid unnecessary costs
- get the full performance potential out of your equipment
- prevent compliance & downtime risks
- keep your workflows & processes running smoothly
- protect your equipment investment



Includes

- Inspection
- Functions check
- Fault detection
- Troubleshooting
- Repairs
- Spare parts replacement
- Calibration
- Test protocol
- Firmware update
- Return shipping costs within EU

Plan for MD1x0 & MD200

Instrument	MD100	MD110	MD200
Duration	3 years		
Part No.	19802801		



Plan for MD6x0, PM6x0 & MultiDirect

Instrument	MD600	MD610	MD640	PM600	PM620	PM630	MultiDirect
Duration	3 years						
Part No.	19802802		19802803	19802804			19802805



Conditions

- The Service Plan is offered only at the time of purchase and will be activated immediately.
- The Service Plan is applicable to all Lovibond® photometers and expires after 3 years.
- In case of an unreparable damage you will be informed.
- Service contracts are only available for newly purchased devices.
- The price for the whole contract has to be paid upfront.
- This offer is only valid within Europe.



Fixed Price Service Packages

If you have problems with your instrument outside of warranty and you do not know the cost of inspection, repairs and calibration, the situation can be annoying.

To help you save time and effort, Lovibond® now offers fixed price service packages for all photometers.

Includes

- Inspection
- Functions check
- Fault detection
- Troubleshooting
- Repairs
- Spare parts replacement
- Calibration
- Test protocol
- Firmware update

Service Packages for MD1x0 & MD200

Instrument	MD100	MD110	MD200
Duration	One time deal		
Part No.	19802701		



Service Packages for MD6x0, PM6x0, MultiDirect & SpectroDirect

Instrument	MD600	MD610	MD640	PM6x0	MultiDirect	SpectroDirect
Duration	One time deal					
Part No.	19802702		19802703	19802704	19802705	19802706



Conditions

- Each service package is offered as a one time deal.
- Fixed price service packages are available after 24 months warranty duration and up to 5 years after the end of legal warranty period.
- The package is applicable to above listed instruments.
- Shipping costs are not included in the package price.
- We will inform you in case of an unrepairable damage.

Inspection & calibration of XD series

To make sure that achieved results are accurate, reliable and within the factory specification of the instrument, it is recommended to use calibrated instruments.

To make sure that you get the desired service, Lovibond® now offers inspection and calibration of our spectrophotometers at a fixed price.

Includes

- Full instrument inspection
- Functions check
- Fault detection
- Troubleshooting
- Calibration
- Test protocol
- Firmware update

Inspection & calibration packages for XD7000 & XD7500

Instrument	XD7000	XD7500
Duration	One time deal	
Part No.	19802707	19802708

Conditions

- The package is offered as a one time deal and can be ordered at any time.
- The package does not include repairs. In case of a defective instrument, we will make you an offer on the type of repair and parts replacement.
- Shipping costs are not included in the package price.



Factory calibration certificate ISO 9001

Certificates provide the much needed information about the quality of the instrument as well as accuracy of its measurement. This is important to comply with regulatory requirements and for record keeping purposes. We at Lovibond® provide factory calibration certificates for our photometers and turbidimeters. Your instrument's photometric accuracy is tested by using standards against a reference instrument. Each test values are recorded. For spectrophotometers tests of photometric accuracy, wavelength accuracy and stray light are conducted and recorded in the certificate.

Lovibond® offers following certificates:

Instrument	Part No.
MD100 / MD110 / MD200	999750
PM600 / PM620 / PM630	999751
MD600 / MD610 / MD640 / MultiDirect	999752
SpectroDirect	999753
XD7000	999754
XD7500	999755
TB210 IR / TB211 IR / TB300 IR	999765

Conditions

- Certificates are offered for both new and used devices.
- Photometric accuracy and wavelength accuracy of spectrophotometers are tested with NIST traceable standards.
- In case of used instruments, standard fixed price service package charges apply on top of certificate price.

to order please contact your dealer